



MORE LIGHT

Quality Policy JENOPTIK Robot GmbH

We are our customers partner for high-quality and needs-based solutions in the areas of road safety technology, road user charging and civil security. The high quality of our products and services as well as the satisfaction of our customers are our primary goals.

To achieve these goals, the entire management is committed to seeing this as an important management task, to integrating it into daily processes, and to constantly improving and promoting it. The efficiency of the processes, in turn, is an important building block for the satisfaction of our employees.

We value our customers and suppliers

By acting sustainably, we strive for a long-term and successful partnership with our customers. In close cooperation with our suppliers and service providers, we constantly achieve and optimize our quality standards. These customer/supplier relationships are an important part of our daily business.

We promote the self-responsibility of our employees

The employees and supervisors are themselves the guarantors of the quality of their work in their processes, thus ensuring that the high-quality standard of our products and services is maintained or achieved. Acting with foresight takes precedence over follow-up and is ensured through the application of effective methods and procedures. Defects in products or processes are openly communicated, analyzed and subsequently their causes are effectively eliminated.

We develop and improve our system

In order to continue to meet the changing needs of our customers in the future, but also to prevent errors and increase our efficiency, we continuously review and improve our processes and further develop our QM system. Motivated and qualified employees, along with satisfied customers, are the most important basis for our success. We want to support this through regular training, education, and continuing education. Only employees who act responsibly and think entrepreneurially can create the conditions for achieving our quality goals.

We commit ourselves

We are committed to complying with all laws, standards, regulations, technical standards, and customer requirements relevant to our products and services. To fulfil this obligation, corresponding processes and procedures are implemented in our QM system, the implementation of which we continuously monitor and evaluate for effectiveness using tools such as audits and workshops.

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